

## **Redkite Systems – Privacy Statement**

Redkite Systems takes the privacy of your data very seriously and do everything in our power to protect your data from unauthorized access.

Our main office is in Warwickshire, England, and we do not hold any of your data at these offices.

Your applications and data are held on a dedicated, secure server which is hosted in a secure data centre by Rackspace plc.

Rackspace plc hold ISO 27001: 2013 together with other security certificates and policies and we are satisfied that Rackspace plc take all measures to protect your data.

Only named Redkite technicians have access to the Redkite secure hosted server using a 'whitelisted' IP address and access is via a secure gateway.

No other organisation has access to your data.

Your information is encrypted using https:// and protected by Thawte 128bit (256bit browser dependent) SSL. Look for the locked padlock on your screen.

It is recommended that you use 'strong' passwords and a password strength tester can be found either on your portal or on our web site, www.redkitesystems.com under the link Free Hosting.

We will ask you to sign a 'Hosted Data Usage Authorisation Agreement' which will outline the ways in which Redkite Systems will use your data. This form can also be found on the web site under Free Hosting.

Please read and sign the Hosted Data Usage Authorisation Agreement. Once received, we will sign and send back a copy for your records. Electronic signatures are acceptable.